



Teklog is a full-service warehousing and distribution company, specializing in handling the logistic process of sell-in and sell-out products. The company has over **140,000** covered sq meter.

SERVICES

INTEGRATED LOGISTIC

MANUFACTURING E REWORKING

CRM

B2C E-COMMERCE

TRANSPORT& DISTRIBUTION

Teklog offers an ongoing commitment to excellence in the integrated logistic solution or over 10 years. The company's services are inventory management, quality control, order management, global distribution, order manufacturing, and reverse logistic.

Teklog's investment in facilities, infrastructure, and IT systems allows clients to focus resources on core competencies and areas of expertise

B2C မ eCommerce

Teklog develops fast, timely, and cost-efficient order fulfillment systems and strategies for any type of product or order requirement.

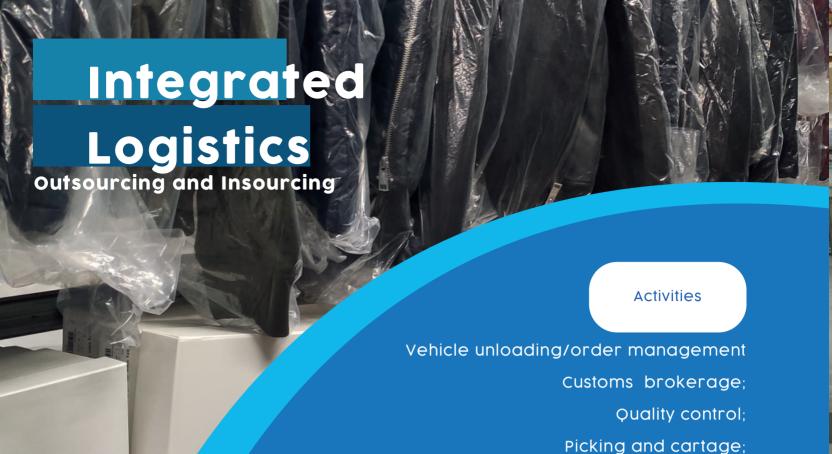
Teklog WMS partnered with major e-commerce platforms;
 Technical investment to manage inventory, forecasting demand, and handling orders with unexpected peak;
 Experience translates into accurate orders and on time;
 Tdifferent variety of products from FMCG, high-tech, food, clothes, and art installments;
 Valued-added operations (customization, personalization);
 Major online payment methods integration;
 Last-mile fulfillment;
 3D Shooting editing of assortment

CRM

The call center relies on the middleware system through which customer information and KPI can be shared with CRM.

zAzurra CRM answers FAQ and aids automatically in many activities such as status and activation of order, feedback, and reverse logistics.

- Order status, order removal or change;
- Ongoing orders;
- Order status and delivery time;
- Modified/reverse orde:r
- Change in the delivery address disposal:
- Parts replacement;
- Credit processing;
- Return to vendor:
- After delivery:
- CLAIM.



Sectors

Reverse logistics.

Industrial electronics;
Clothing and accessories;
FMCG; Food; Entertainment;
Industrial Logistics.

THE REVERSE LOGISTIC FOR **TEKLOG** IT MEANS

- Inbound screening;
- Warranty check;

RMANI

- Delivery to internal Repair / Revamping;
- Repackaging and labeling;
- Management of credit / debit transactions;
 - Waste management according to law;

Mode

Traditional pallet boxes;
Hanging garments;

HACCP;

Small boxes;

Bulk.



