



**Specialized in E-commerce,
Teklog is one of Europe's leading
privately owned
Europe 3PL providers.**



SERVICES



**INTEGRATED
LOGISTIC**

**MANUFACTURING
E REWORKING**

CRM

**B2C
E-COMMERCE**

**TRANSPORT &
DISTRIBUTION**

Teklog is a full-service warehousing and distribution company, specializing in handling the logistic process of sell-in and sell-out products. The company has over **140,000** covered sq meter.

Teklog offers an ongoing commitment to excellence in the integrated logistic solution or over **10** years. The company's services are inventory management, quality control, order management, global distribution, order manufacturing, and reverse logistic.

Teklog's investment in facilities, infrastructure, and IT systems allows clients to focus resources on core competencies and areas of expertise

B2C & eCommerce

Teklog develops fast, timely, and cost-efficient order fulfillment systems and strategies for any type of product or order requirement.

- Teklog WMS partnered with major e-commerce platforms;
- Technical investment to manage inventory, forecasting demand, and handling orders with unexpected peak;
- Experience translates into accurate orders and on time;
- Tdifferent variety of products from FMCG, high-tech, food, clothes, and art installments;
- Valued-added operations (customization, personalization);
 - Major online payment methods integration;
 - Last-mile fulfillment;
 - 3D Shooting editing of assortment

CRM

The call center relies on the middleware system through which customer information and KPI can be shared with CRM.

zAzurra CRM answers FAQ and aids automatically in many activities such as status and activation of order, feedback, and reverse logistics.

- Order status, order removal or change;
- Ongoing orders;
- Order status and delivery time;
- Modified/reverse order;
- Change in the delivery address disposal;
- Parts replacement;
- Credit processing;
- Return to vendor;
- After delivery;
- CLAIM.

Integrated Logistics

Outsourcing and Insourcing

Activities

Vehicle unloading/order management
Customs brokerage;
Quality control;
Picking and cartage;
Reverse logistics.

Sectors

Industrial electronics;
Clothing and accessories;
FMCG; Food; Entertainment;
Industrial Logistics.

THE REVERSE LOGISTIC FOR **TEKLOG** IT MEANS

- Inbound screening;
- Warranty check;
- Delivery to internal Repair / Revamping;
- Repackaging and labeling;
- Management of credit / debit transactions;
- Waste management according to law;

Mode

Traditional pallet boxes;
Hanging garments;
HACCP;
Small boxes;
Bulk .

The background of the slide is a collage of industrial and architectural images. The top left shows a busy factory floor with various machines and equipment. The right side features a large, modern building with a grid of windows, partially obscured by palm trees in the foreground. The bottom left shows a close-up of a mechanical component, possibly a wheel or a part of a machine.

Distribution

The capillarity of the TEKLOG network allows any type of distribution:

- TRADITIONAL B2B;
- MODERN AND GDO;
- LAST MILE;
- INDUSTRIAL LOGISTICS
- SWAPPING

Transport

Not only pick-up, consolidation, FCL, LCL, air cargo, door-to-door delivery, but also oversized cargo, temperature-controlled transport, hanging garments, fragile or perishable products.

Track & Trace

Teklog web-based software Track and trace acts as the back-office for logistics, letting clients manage and edit orders, track real-time stock levels across our fulfillment centers, follow any shipment, receive notifications when clients need to reorder inventory, or when they have a claim. The system allows users to profile actions per business unit, for subsequent aggregations of entities, consistent with the company organization chart.

Manufacturing e Reworking

TEKLOG was born as a manufacturing company and continues to offer its services:

- Rework;
- Kitting management
- Quality check;
- Sub Assemblies;
- Replacement of packaging / cases;
- Preparation of bundle-packs;
- splashing;
- Exhibitor preparation and their filling;
- Processing management external at structures specialized (e.g. ironing for hanging garments, painting, etc).



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